



1

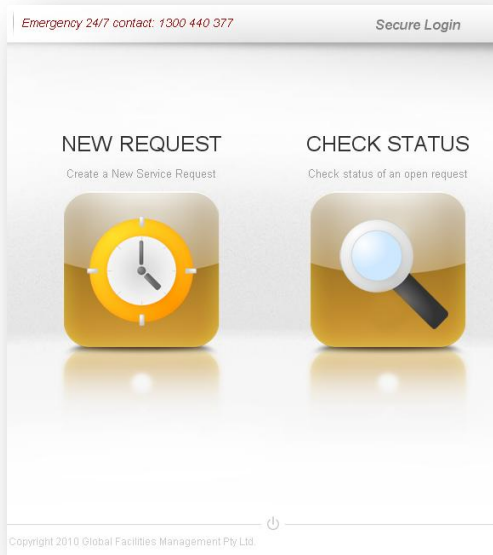


2



3

Go to globalfm.com.au

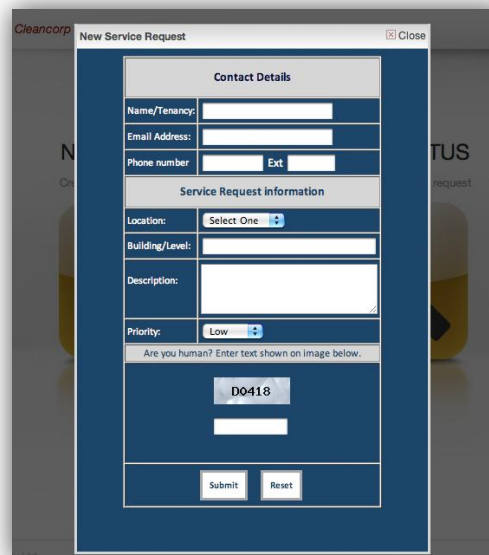


Online Service Request System:

This method is our preferred way of receiving a request for service. It is easy to use and enables us to respond quickly and concisely to all requests.

We are able to track issues that are ongoing which provides historical records and trends to assist with achieving an effective solution.

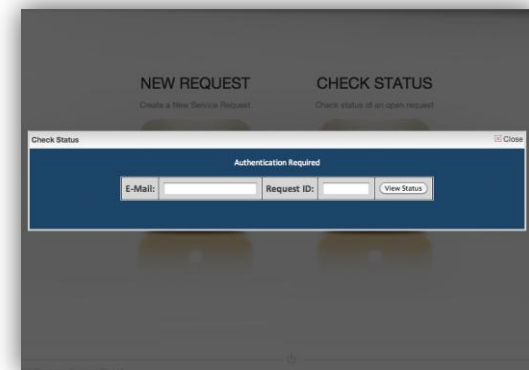
New Service Request



New Service Request:

Tenants are able to submit their requests for service at any time over the Internet from their computers, **mobile devices and smart phones**.

Check Status online



No signup required.
Use your email address and request number.

Open Requests Tracking:

Automatic email notification is sent out when a new request is opened. This notification includes the unique request number and further instructions to track the request online.

Using the **unique request number** and email address, you can track the status and update each request at any time.